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(4)

IN THE CLAIMS

(1) Please rewrite Claim 2 as follows:

2. (Amended) The system as recited in claim 1, wherein the voice processing circuitry further comprises a signal processing circuitry coupled to the single microprocessor [processing means].

(2) Please add new Claim 71 as follows:

71. A telephone call and voice processing system comprising:

switching/circuitry for receiving a call, wherein the switching circuitry connects the call to one of a plurality of telecommunications devices coupled to the system; and

voice processing circuitry for automatically interacting with the call, wherein the switching circuitry and the voice processing circuitry are controlled by a single microprocessor.

Please add new Claim 72 as follows:

The system as recited in claim 32, wherein the call to which the telephone

extension is connected is a coupling of the telephone extension to another telephone extension within the system or to an external line interfaced into the system.

Please add new Claim 73 as follows:

73. A telephone call and voice processing system comprising:

switching circuitry for receiving a call, wherein the switching circuitry connects the call to one of a plurality of telecommunications devices coupled to the system; and

voice processing circuitry for automatically interacting with the call, wherein the switching circuitry further comprises a digital cross-point matrix.